YOUR CALL IS VERY IMPORTANT, WHICH IS WHY YOU'RE TALKING TO A BOT.

HOW CAN I HELP? I HAVE A TECHNICAL PROBLEM.

YOU HAVE A TICKLISH BOTTOM? NO, THIS IS A WASTE OF TIME.

YOU'D LIKE TO PAY YOUR BILL ONLINE? NO, YOUR SERVICE DOESN'T WORK.

YOU'D LIKE TO LEARN TO Twerk? OPERATOR. OPERATOR!

YOU'D LIKE TO CALL BACK LATER? OK, GOOD-BYE.
What we *don’t* want ...

Would you like to speak to a human?
## Resource list

<table>
<thead>
<tr>
<th>Name</th>
<th>Group</th>
<th>Location</th>
<th>Status</th>
<th>Tags</th>
</tr>
</thead>
<tbody>
<tr>
<td>Devices (0)</td>
<td>Filter by group or org...</td>
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<tr>
<td>VPC infrastructure (0)</td>
<td>Filter by name or IP addr...</td>
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<td>Clusters (0)</td>
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<td>Container Registry (0)</td>
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<td>Satellite (0)</td>
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<td>Services and software (0)</td>
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<td>Network (0)</td>
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<tr>
<td>Functions namespaces (0)</td>
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</table>
Watson Assistant
By IBM

Watson Assistant lets you build conversational interfaces into any application, device, or channel.
Watson Assistant lets you build conversational interfaces into any application, device, or channel.

Select a location:
- Dallas (us-south)

Select a pricing plan:
- Lite: Free
  - Everything you need to get started, free for as long as you need it
  - Up to 1,000 unique monthly active users (MAUs) chatting with your assistant
  - Up to 10,000 messages per month
  - World-class conversational AI with

I have read and agree to the following license agreements:
- Terms

Create
Assistant details

Assistant name: BotBarista
Description: -
Assistant language: English (US)

Get started

0 steps left 0 min

- Choose your language
  1 min
- Name your assistant
  1 min
- Learn about Watson Assistant
  1 min

Create a conversation

0 steps left 0 min

Switch to classic experience
Assistant

An assistant helps your customers complete tasks and get information faster. It may clarify requests, search for answers from a knowledge base, and can also direct your customer to a human if needed.

Create assistant
Create assistant

Create an assistant to deploy the skill that addresses your customers' goals.

Name

BaristaBot

Name your assistant, for example Banking or Customer Care.

Description (optional)

Chatbot implementing a Barista.

Limitations:
- only one drink order per customer

Create assistant
Download a copy of an assistant
```json
{
  "intents": [
    {
      "intent": "mode-2d",
      "examples": [
        {
          "text": "Show me the map in 2d"
        },
        {
          "text": "Show me the worldmap"
        },
        {
          "text": "switch to 2d mode"
        },
        {
          "text": "toggle back to 2d"
        },
        {
          "text": "turn on 2d mode"
        }
      ],
      "description": "User wants to view the 2d worldmap"
    },
    {
      "intent": "mode-3d",
      "examples": [
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      "minor_version": "2018-11-08"
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      "output": {
        "text": [
          "values": [
```
**Dialogs** are branching conversation flows that define how your application responds when it recognizes the defined **intents** and **entities**.

**Intents** are purpose of a user's input, such as a question about business locations or a bill payment.

**Entities** are terms or objects that are relevant to your **intents** and that provide a specific context for an **intent**.

Rent Due?
Here’s an example of a slightly more complex BankBot:

Government agencies, healthcare organizations, and academic institutions are using the Watson Assistant for getting accurate and up-to-date information into the hands of citizens worldwide.