

# Transcribing Group interaction to identify lies

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## Overview of Transcription Work

- What can we learn from doing transcriptions?
  - Services charge thousands, we wanted to try products that could perform better (or as well) without using human transcriptionists.
  - Timestamping at a precise level—to coordinate with audio and video analyses
  - Transcripts allow analysis of spoken words—linguistic analyses
  - Coding of what was said—not everything spoken by spies is a lie
  - Strategy analysis—how do different spies perpetrate deception
  - Biases and beliefs analysis—how do biases and beliefs about human behavior influence deceptive interactions



## Overview of Deception

Linguistic/Verbal

- Pronoun use
- Bigrams/Unigrams
- Nouns/Verbs
- Lexical diversity
- Types of lies

#### Nonverbal/Behavioral

- Gaze direction
- Facial action units
- Gestures
- Facial rigidity
- Head movements

#### Vocalic/Acoustic

- Pitch
- Pitch variety
- Loudness
- Harmonics
- Voice quality
- Hesitations



#### Detecting Deception from Patterns or Clusters of Cues



#### **Cluster 1: Tension**

- Higher Pitch
- Pupil dilation
- Vocal tension
- Lip pressing
- Less smiling





#### **Cluster 2: Uncertainty**

- Less dominant
- More ambivalent
- Less plausible
- Less involved and immediate
- Less embracement
- More negative statements





#### **Cluster 3: Cognitive Load**

- Pause longer
- Wait longer to answer
- Fewer illustrators
- Fewer hand/finger movements
- Fewer leg/foot movements
- More repetitions
- Shorter answers







#### Start with a JSON File from Watson

```
i.
"warnings": [
   "Custom model 23e994aa-5ba7-4443-a5e9-af90afea5499 is temporarily unavailable. Using the base model instead.",
   "Unknown arguments: continuous."
],
"results": [
  {
      "alternatives": [
        -{
            "transcript": "so ",
            "confidence": 0.745,
            "word confidence": [
                  "so",
                  0.745
              1
            ],
            "timestamps": [
               [
                  "so",
                  1.8,
                  2.06
            1
      ],
      "final": true
  },
   1
      "alternatives": [
            "transcript": "a ",
            "confidence": 0.894,
            "word_confidence":
                  "a",
                  0.894
            ],
            "timestamps": [
               [
                  "a",
                  2.66,
                 3.02
```



#### Convert to CSV

٨		0	D	E	E	G	L		
~	P			<b>-</b>	r -			· · · · · ·	5
	startRow	endRow	roundname	timeStart	timeEnd	speaker	newphrase		
0	0	9	Intro	2.5	4.84	0	So before we be	gin the game we	would like to go around the room and ask each of you to
1	10	12	Intro	13.1	6.284	0	Introduce yourse	If we will	
2	13	20	Intro	8.293	8.86	0	ask you to say yo	our first name so f	first name only, not your last name
3	21	21	Intro	10.117	10.414	0	Something about	t yourself	
4	22	27	Intro	16.3	11.78	0	and something in	nteresting that will	help
5	28	30	Intro	13.46	14.205	0	the other players	remember you	



## Convert to Word, listen with video and tag speakers, correct words (2 steps)

	startRo	endRow	roundname	timeStar	timeEn	speaker	newphrase
	w			t	d		
0	0	9	Intro	2.5	4.84	0	they so like to
							go around and
							happy to be
1	10	12	Intro	13.1	6.284	0	person
							yourself will
2	13	20	Intro	8.293	8.86	0	ask your first
							name so over
							the name
3	21	21	Intro	10.117	10.414	0	some
4	22	27	Intro	16.3	11.78	0	to and
							interesting
							about will and
5	28	30	Intro	13.46	14.205	0	the other
							players
6	31	34	Intro	15.265	16.895	0	then ask the
							person
7	35	5	Intro	18.065	24.155	0	sort of all
							question to
							learn more
							about your
							interest
							interesting
							detail so for
							you if i'm
							playing which i
L							not but
8	57	63	Intro	25.8	27.45	0	if i were i
							would say that

209	3015	3029	Round1	25.53	28.83	0	so number seven why do you think you a you would make a good leader
210	3030	3068	Round1	29.628	39.956	7	%hesitation on [like like to like i like to really listen to people like their opinions like really like matter to me so i-l don't want to make my own decisions are rather just take everyone's like- this-decisions that_into accounts
211	3069	3079	Round1	40.54	46.165	0	ok and and number two why did you nominate number seven_ to be
212	3080	3087	Round1	47.053	49.09	2	Because he looks like a tr <u>ustworthy</u> ansfer the guy so
213	3088	3092	Round1	50.21	51.305	2	so <del>is-<u>I</u> said it</del> <u>was_</u> a good idea



## Example 006ZAM: Player 2, Round 2

#### How this was transcribed by Watson

those

those four what team

those four what team for participants number three

for to buy a show

a respectable %HESITATION addition with the other party spines

so we

so we have a vote I needs in the so we have a vote I needs in the so we have a vote I needs in the in the majority of





#### Example 006ZAM: Player 2, Round 2

#### What the transcript said

those

those four what team

those four what team for participants number three for to buy a show

a respectable %HESITATION addition with the other party spines

so we

so we have a vote I needs in the so we have a vote I needs in the so we have a vote I needs in the in the majority of

#### What he actually said

- Those for voting for participant number three, let's vote by a show of hands in respective of our ordination with other participants.
- So we have a vote and its in the majority of participant number three.



## Listen with video again, Code for Lies

6	406	408	Roun	438.	444.	3	Yeah I don't know it just	45:15
3	5	6	d1	92	53		seemed to like she knew	Raises
4							exactly what to do he	suspicion
							was like talking to her	ofa
							she was like	conspiracy
								between
								Players 6
								and 7
6	408	408	Roun	447.	445.	3	I don't know it just didn't	
3	7	9	d1	5	45		seem	
5								
6	409	409	Roun	447.	447.	3	It seems	
3	0	4	d1	133	67			
6								

Lie: Says something that is demonstrably false (I'm a Villager, Player 6 is a spy) Misdirection: Does something that might throw Villagers off but might not be factually incorrect.



## Merge split speaking turns together

6	406	408	Roun	438.	444.	3	Yeah I don't know it just	45:15	
3	5	6	d1	92	53		seemed to like she knew	Raises	
4							exactly what to do he	suspicion	
							was like talking to her	ofa	
							she was like	conspiracy	
							I don't know it just didn't	between	
							seem	Players 6	
							It seems	and 7	



## Conduct Lie Analysis

- Compute # of speaking turns per person
- Compute # of lies and misdirections for each spy
- % of time spies spend deceiving others
- # of speaking turns as a measure of dominance



## Results (N = 289)

- 40 transcripts were analyzed with an average number of 7.6 players per game
- Average number of speaking turns per game: 432.725
- Each speaking turn was coded as either:
  - 1. Truth
  - 2. Lie
  - 3. Misdirection
- Average Villager Turns: 53.51
- Average Spy Turns: 44.45
  - Near significantly different t (39) = -1.821, p = .076
- % of turns spies are deceptive: 16.49%



#### Fight or Flight? An Example Game (008SB)



- Player 1
- Spoke 24 times
- 1 lie
- 2 misdirections
- Deception 13.63%



- Player 5
- Spoke 48 times
- 3 lies
- 7 misdirections
- Deception 21.73%



- Player 8
- Spoke 179 times
- 12 lies
- 37 misdirections
- Deception 27.37%



## Coding for Lies: What We Learned

- Each lie & misdirection by a "spy" was then summed and averaged as a percentage of the total amount of deception that they contributed to the game based on how many total turns they had.
  - E.g., = [( Spy # Lies + Spy # Misdirections ) / Total # of Turns for Spy During Game) \* 100]
- These scores were then analyzed with the post-survey data from players (both villagers and spies) to determine central themes.



## Three Central Themes Emerged

- 1. Dominance
- 2. Player Experience
- 3. Winning Teams





## Central Theme: Dominance

**Dominance** – context and relationship dependent interactional patterns in which one actor's assertion of control is met by acquiescence from another (Dunbar & Burgoon, 2005, p. 208).

Players who were perceived as more dominant throughout the game:

- Had a higher number of speaking turns (r = .488).
- 2. Lied more than players who were perceived as less dominant (r = .406).
- Misdirected other players at a higher rate than those who were perceived as less dominant (r = .460).





## Central Theme: Player Experience

*Player Experience* — measured as Y/N if the participant had played Mafia prior to the study.

Players who reported having experience with the game:

- 1. Predicted the number of speaking turns throughout the game.
  - Experienced player had an average of 51.62 turns (SD = 44.74), while inexperienced players had an average of 39.81 (SD = 41.29).
- 2. Did not predict how many lies or misdirections the player had throughout the game.





## Central Theme: Winning Teams

Winning Teams – operationalized as a successful team of spies during the game (i.e., spies were successful more rounds than villagers).

Winning team of spies had a higher rate of deception (outright lies and misdirections) than their losing counterparts:

- Winning teams *spoke* on average 51.73 (*SD* = 42.23), compared to losing teams at 36.64 times (*SD* = 40.09).
- 2. Winning teams *lied* on average 1.88 times (*SD* = 2.33), compared to losing teams at 1.00 times (*SD* = 1.32).
- 3. Winning teams *misdirected* their peers on average 5.18 times (*SD* = 5.70), compared to losing teams at 2.39 times (*SD* = 2.22).





#### **Vocalic Indicators of Deception**

Characteristics of	Deceivers	Associated Vocalic Cues to Deception		
Cognitive Load	Increased Cognitive Load	<ul> <li>Disturbances in utterances</li> <li>Delayed responses</li> <li>Shorter utterances</li> </ul>		
Emotions	Fear of Getting Caught	<ul> <li>Decreased loudness</li> <li>Lower pitch variability</li> <li>Higher pitch</li> </ul>		
	Duping Delight	<ul><li>Higher pitch</li><li>Faster and louder speech</li></ul>		
	Emotion of Guilt	<ul> <li>Lower voice quality due to distancing and vagueness</li> </ul>		
Strategic Management of Behavior		<ul> <li>Vocalic cues may become less prominent due to asserted control</li> </ul>		



#### **Linguistic Indicators of Deception**

Characteristics o	f Deceivers	Associated Indicators of Deception		
Cognitive Load	Increased Cognitive Load	<ul> <li>Fewer words</li> <li>Less lexical diversity</li> <li>More disfluencies</li> </ul>		
Emotions	Fear of Getting Caught	<ul> <li>Fewer details</li> <li>Fewer turns at talk</li> <li>Shorter turns</li> </ul>		
	Duping Delight	<ul> <li>Excitement /delight expressed by language</li> </ul>		
	Emotion of Guilt	<ul> <li>More hedging and uncertain language</li> <li>Negative sentiment</li> </ul>		
Strategic Management of Behavior	Intentional control	Linguistic cues may become less prominent due to asserted control		



#### **Vocalic / Linguistic t-tests with deceivers and truth-tellers**

- *Method: T-tests*
- *Details*: Compare truth-tellers' and deceivers' vocalic / linguistic features in the three game phases (T1: Intro, T2: Round 1 & 2, T3: Other game rounds)
- Results:
  - Truth-tellers had higher maximum fundamental frequency in T2 than deceivers
  - Deceivers had lower minimum jitter level in T2 than truth-tellers
  - Deceivers have higher dominance ratio in T3 than truth-tellers



#### **Vocalic / Linguistic Predictors of Deception**

- *Method*: Linear Mixed-Effect Model (LME)
- Details

Variable Category	Variable Names
Dependent Variable	Vocalic features extracted (pitch/loudness/HNR) / Linguistic features extracted by SPLICE
Independent Variable	Game role (deceiver/truth-teller)
Control Variables	Game phase, Gender, Game Experience, Whether an English Native, Game status



## **Combined Behavioral Predictors of Deception**

- Analysis of vocal, linguistic, facial, and head behavioral predictors of spies (deceivers) versus villagers (truthtellers)
- Compared to truth tellers, deceivers (spies) display across game rounds:
  - less change in pitch
  - lower vocal quality (shimmer)
  - briefer utterances
  - fewer 1<sup>st</sup> & 3<sup>rd</sup> person pronouns, more 2<sup>nd</sup> person pronouns
  - more lexical diversity than truthtellers as game progressed

	FF-	FF-	Loudnes	Loudnes	HNR-	HNR-	ТаТ	Jitter-	Jitter-	Shimmer	Shimmer	
	mean	Std	s- mean	s- Std	mean	Std	Duration	mean	Std	-mean	-Std	
T2	5.472	5.724***	0.034***	0.031***	1.947	0.731	-3.047***	0.003*	0.005*	0.003	0.002	
	(3.430)	(1.579)	(0.013)	(0.010)	(3.997)	(1.296)	(0.829)	(0.002)	(0.003)	(0.002)	(0.002)	
Т3	9.124***	8.492***	0.050***	0.045***	-0.022	1.408	-3.943***	0.004**	0.004	0.004**	0.001	
	(3.310)	(1.525)	(0.013)	(0.010)	(3.865)	(1.253)	(0.801)	(0.002)	(0.003)	(0.002)	(0.002)	
Role	-0.850	-1.248	0.005	-0.003	6.981	-0.551	<b>1.727</b> <sup>*</sup>	-0.001	-0.001	0.003	0.004	
	(3.647)	(1.679)	(0.014)	(0.011)	(4.250)	(1.378)	(0.881)	(0.002)	(0.003)	(0.002)	(0.002)	
Gender	-	-16.802***	0.005	0.016**	-8.262***	$-1.570^{*}$	1.014*	0.003**	0.003*	0.011***	0.021***	
	57.016**	(1.064)	(0.009)	(0.007)	(2.720)	(0.882)	(0.559)	(0.001)	(0.002)	(0.001)	(0.002)	_
	*(2.286)											D
Experience	-3.796	-1.784	0.0002	0.002	-6.654*	-4.459***	-1.327**	-0.001	-0.003	0.001	-0.001	at
	(2.613)	(1.277)	(0.011)	(0.009)	(3.408)	(1.109)	(0.672)	(0.001)	(0.002)	(0.002)	(0.002)	ar
English	8.072***	0.651	0.024*	0.025***	-2.779	0.004	0.522	0.001	0.001	0.003	0.002	u
	(2.756)	(1.384)	(0.012)	(0.009)	(3.809)	(1.243)	(0.729)	(0.002)	(0.002)	(0.002)	(0.002)	
Status	-0.556	-0.451	0.0003	0.001	-0.547	0.251	0.536**	-0.001	-0.001	0.0004	0.001	
	(1.004)	(0.486)	(0.004)	(0.003)	(1.277)	(0.415)	(0.255)	(0.001)	(0.003)	(0.001)	(0.001)	
T2*Role	-2.873	1.052	0.002	-0.005	-0.381	0.176	- <b>2.62</b> 4 <sup>**</sup>	0.003	0.004	-0.002	-0.003	
	(5.352)	(2.462)	(0.020)	(0.016)	(6.228)	(2.019)	(1.292)	(0.003)	(0.004)	(0.003)	(0.004)	
T3*Role	-2.166	-0.976	0.002	-0.006	-0.189	0.021	-3.055**	0.004	0.004	-0.0004	-0.002	
	(5.211)	(2.397)	(0.020)	(0.016)	(6.066)	(1.966)	(1.258)	(0.003)	(0.004)	(0.003)	(0.004)	
Observations	388	388	388	388	388	388	388	388	388	388	388	
Note:	*p<0.1; *	*p<0.05; **	<sup>*</sup> p<0.01									

Deceivers had shorter turnat-talk duration in middle and end of game

	Dominance Ratio	Number of Words	Number of	Sentiment Score	Hedge Ratio	Disfluency
			Sentences			
T2	-0.0002	0.283**	0.350***	-0.048***	0.019***	-0.007
	(0.015)	(0.142)	(0.133)	(0.014)	(0.005)	(0.006)
Т3	0.004	0.825***	1.027***	-0.067***	0.014***	-0.020***
	(0.014)	(0.135)	(0.126)	(0.014)	(0.005)	(0.006)
Role	0.019	0.090	0.076	0.001	-0.002	-0.002
	(0.016)	(0.151)	(0.141)	(0.015)	(0.006)	(0.007)
Gender	-0.004	0.451***	0.432***	-0.008	-0.001	-0.004
	(0.010)	(0.092)	(0.086)	(0.009)	(0.003)	(0.004)
Experience	0.011	0.134	0.136	0.008	0.003	0.002
	(0.010)	(0.103)	(0.100)	(0.011)	(0.004)	(0.005)
English	0.011	0.290***	0.317***	-0.018	0.003	0.006
	(0.010)	(0.111)	(0.110)	(0.013)	(0.004)	(0.005)
Status	-0.003	0.006	-0.022	-0.006	0.001	0.001
	(0.004)	(0.038)	(0.036)	(0.004)	(0.001)	(0.002)
T2*Role	-0.014	-0.163	-0.088	0.015	0.008	-0.001
	(0.023)	(0.216)	(0.202)	(0.022)	(0.008)	(0.010)
T3*Role	0.006	-0.248	-0.292	-0.002	0.002	0.001
	(0.023)	(0.212)	(0.198)	(0.022)	(0.008)	(0.010)
Intercept	0.054***	-0.772***	-0.878***	0.178***	0.027***	0.049***
	(0.013)	(0.138)	(0.138)	(0.017)	(0.005)	(0.011)
Observations	414	414	414	414	414	414

T2 & T3 differ from baseline

Truth tellers and deceivers do not differ significantly in dominance ratio, number of words, number of sentences, sentiment score, hedge ratio or disfluency

Note: \*p<0.1; \*\*p<0.05; \*\*\*p<0.01



#### Accuracy in Predicting Deception from Behavioral Indicators

• Accuracy from statistical analysis: After controlling for all the variables that were covariates, prediction that deceivers won or lost is 75%, specificity is 78%, sensitivity is 78%. Variability due to culture:

Roui	Round 4 Deceiver Classification Metrics by Site with Villager Win Information								
	Zambia	Israel	Fiji	US	Hong Kong, China	Singapore	Overall		
N Games	15	9	14	30	15	12	95		
Win Rate	20%	33%	36%	50%	80%	83%	51%		
Accuracy	65%	70%	71%	72%	66%	75%	70%		
Sensitivity	52%	61%	62%	65%	57%	68%	61%		
Specificity	74%	75%	77%	76%	71%	79%	75%		

- Villagers in Asian countries have the highest accuracy of detecting spies despite lack of game experience.
- Vertical individualism is positively correlated with the chance of winning games/detecting liars.



#### **Summary and Discussion of the Deception Analysis**

- Turn-at-talk duration is significantly different between truth-tellers and deceivers
- Many deception cues are theorized to be due to high arousal to "leak" out inadvertently.
- In group interaction, these indicators may be muted or subdued. A deceiver may not be under the same level of scrutiny compared to dyadic or smaller group communication, so they were able to act more naturally
- A large group setting may also provide a deceiver more unobstructed time to consider manipulation strategies. Deceivers need not talk as often as others.

#### Discussion

- The importance of more granular, temporal measurement.
  - impressions at different stages of the group process add information to the ability to predict veracity
- Relational communication becomes the leading edge in assessing the truthfulness or deceptiveness of others.



## Up next: Qualitative deep dive into single game Why qualitative analysis?

- Allows for a delicate understanding of deceptive interactions
- Allows for the examination of premises of experimental studies
- Helps to have a better understanding of strengths and weaknesses of quantitative research
- Fosters the emergence of new experimental research questions
- Enables a wide range of other possibilities for data use (e.g., showing how different spies perpetrate the lie, how biases and beliefs about human behavior influence deceptive interactions)



## Qualitative deep dive into single game

#### Showing how different spies perpetrate the lie

- To address the truthfulness or deceptiveness of an utterance, a question has to be asked: what was the previous utterance, and what is the goal of the player, i.e., deceive on the single utterance vs. deceive as to their status (villager or spy)?
- This changes how deception can be performed



## Examples

#### **Examples of Lies**

- 008SB
  - Vill4: [nominates self as leader] Because I was on a team that has success.
  - Spy8: So therefore you think you will be successful?
  - Vill4: Well, I think that its like one vote that you don't have to worry about.
  - Spy8: You could have just totally pressed success and are a spy.

#### **Examples of Misrepresentations**

- 008SB
  - [Spy5 talking about Spy8 leader nomination]
  - I feel like she's really trustworthy (referring to Vill4) but so are you (Spy8) because you've been the one of the ones speaking about what you think and stuff.



### Context changes the lie

Player X (a spy)	The single utterance	The status of the player
"Yeah, just say the truth"	Not true, not false	Player X invite others to say the truth, and therefore implies that he or she is telling the truth
"Go villagers!"	Not true, not false	Player X encourages villagers, and therefore implies he or she is a villager.
"Yes"	False (but false because of the question : "You're claiming not to be a spy?")	Player X explicitly positions himself or herself as a villager.



## Watching biases play out

Player X	(a vi	llager)
----------	-------	---------

Utterances

"I think I have a lot of leadership experience from past mentorships **Overconfidence** and I think I'm very strategic and know how to read people well so I think that comes to our advantages" (to the question: "Why would you make a good leader?"

"Little suspicious on defending right there" (Referring to Player A) **Suspicion** 

"I feel like it's a really... it's a strange defense mechanism to... to **Suspicion** reiterate I'm a villager" (Referring to Player A)

"Yeah... He's been on my radar since the very beginning" (Referring **Confirm initial assessment** to Player A)

"I'm pretty sure it's [...]" (Referring to Player A)

Final assessment similar to initial assessment



## Questions?

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